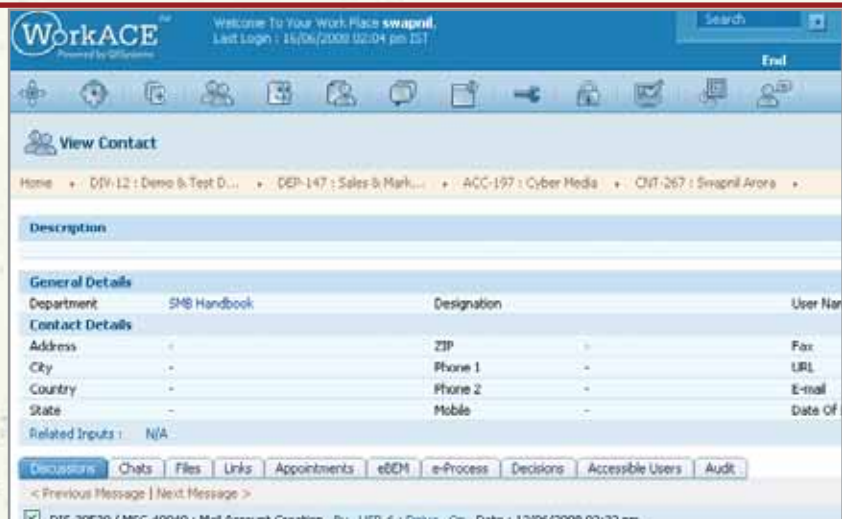


WorkACE

WorkACE is a SaaS based Business Process Management (BPM) solution from QXSystems. It's a virtual eFacility with features like document management, Business Ecosystem Management, Employee Management, Content Management, Knowledge Management, Supply Chain Management etc. WorkACE also lets an organizations centralize their entire data which was earlier scattered across the PCs. This allows users to easily spot required information and work on it from a central place.

WorkAce is quite simple to use, all you need is a Mozilla Firefox browser. Deployment is easy; once you login into WorkACE you can easily create new users, departments etc. When you create a new department in WorkACE it automatically creates common departments like Sales, Marketing, and HR. Now all you need to do is customize these departments according to businesses environment and your virtual facility is ready. Since it's an online service, employees can access WorkACE from anywhere and resume their work. This can be a great advantage for SMBs with geographically spread sales teams.

Inside WorkACE it has neatly defined modules for every department such as Marketing, sales, purchase etc. users can easily create projects, tasks, events, work logs etc. under any department. While creating these, owners can choose the employees that will be involved with budgets, timeframe, resources, etc. Also inside every department most commonly used operations are present by default. E.g. under purchase, a user can easily create proposals, invoices, payments within a few minutes. It also



In WorkACE you can see Discussions, Chats, that have taken place with a user, including his contact details and take decisions based on information available

provides compliance management i.e. all operations taken place within WorkACE are monitored and registered and can be reviewed later on. Similarly Operations made on object or a module by any user can also be retrieved.

WorkACE comes with an integrated mail server and email access is provided to every user in WorkACE. All mail server administration options such as creation of mail ids for employees or contacts, activation or deactivate of mail ids, setting up mail quota etc. are available. Users can access their mailbox through WorkACE's web interface as well as by using a PoP or imAP email client, WorkACE also has an inbuilt CMS which lets users create multiple web pages and publish company and business related information. Other useful features present in WorkACE include chat, forums for employees' collaboration, search, resume management, skills inventory, contacts etc. WorkACE SaaS Edition is available for US\$19.95/user/month, a client has to go in for a minimum of 5 user licenses.

Google Checkout checkout.google.com

This is a new service from Google which allows users to shop online securely. If you sell your products online you can easily integrate Google checkout as your payment gateway. You can also integrate this service with your existing shopping cart or you can use Google checkout buy buttons. With Google checkout Buy Now button option, you don't need to have a shopping cart on your website. Users can place orders just by clicking on Buy Now buttons. This will take them to Google Checkout to confirm payment and shipping details. Orders can be processed through Google checkout Merchant Center.

Since while using Google checkout, credit card number isn't shared with sellers, users find it more secure. Plus, users do not have to register on every website they shop from.

SMB